

**Q: Does this camera work with Hikvision NVR ?**

A: Featured with Hikvision private agreement, this camera can plug & play with Hikvision NVR. (Adding Method: Plug & Play, Protocol: Hikvision ).

**Q: What kind of power adapter does this camera work with?**

A : The Camera works with PoE injector, 802.3af standard, 48V for power and video transmission. If you don't want PoE injector, you can use a 12V 2A power adapter.

**Q: What about the range of work temperature?**

A : Usually the working temperature is -30~60 °C. But don't worry, it can work well in winter because when the camera is running, the temperature will rise. Just remember that, before you set the camera outdoor, you need to keep the camera running for half an hour at home.

**Q: Is there SD Card slot?**

A: No, you have to connect it to a NVR for recording video. If you have such requirements, be sure to contact with us for Customized services

**Q: Will this camera work with DaHua or other brand NVR?**

A: Yes, it could work with DaHua or other brand NVR by onvif Protocol. Our cameras are setting default to H.265. If your NVR

only support H.264. Please modify the cameras to H.264 accessing web interfact firstly.

**Q: Can you zoom from the app?**

A: yes.

**Q: Does this camera come with audio?**

A: Yes, this camera built-in Internal Microphone!

**Q: Does this camera have feature motion detect activate record on & off for NVR?**

A: Yes, if you use this camera with NVR, you can enable or disable motion record on NVR.

**Q: Why does the nvr not show image after adding your ip camera?**

A: Please make sure your nvr support H.265 video compression and 5MP/8MP resolution, if your NVR only support h.264 please switch the camera to h.264 mode on webpage, if your nvr supports 5mp below resolution,please turn down the camera's resolution on webpage

**Q: Is this camera compatible with Google Chrome web browser?**

A: Yes, this camera is compatible with Google Chrome, IE, firefox, microsoft edge,safari

**Q: Can I use this camera with my NAS ?**

A: Yes, Our Camera can work with Milestone, Synology NSA, Qnap  
NAS, Ispy, Blue Iris..